Razzberry's Tech Services Inc. Donor Privacy Policy

Effective Date: 07 October 2024

1. Introduction

At Razzberry's Tech Services Inc. (referred to as 'we,' 'us,' or 'our'), we value the trust and support of our donors. This Donor Privacy Policy outlines how we collect, use, and protect the personal information of our donors. We are committed to ensuring that your privacy is respected and maintained in accordance with applicable laws and regulations.

2. Information We Collect

When you make a donation or interact with us, we may collect the following types of personal information:

- Contact Information: Name, address, phone number, and email address.
- Payment Information: Credit card number and billing information.
- Donation History: Records of your past donations and interactions with us.
- Other Information: Any additional information you voluntarily provide to us.

3. How We Use Your Information

We may use your personal information for the following purposes:

- Processing Donations: To process and acknowledge your contributions and provide you with a receipt.

- Communication: To communicate with you about your donations, upcoming events, and organizational updates.

- Fundraising Efforts: To inform you about our programs and initiatives that may interest you.

- Record Keeping: To maintain accurate records of our donors and donations for financial and legal purposes.

4. Information Sharing and Disclosure

We do not sell, rent, or trade your personal information to third parties. We may share your information with trusted partners or service providers who assist us in our fundraising efforts, payment processing, or communication. These parties are bound by confidentiality agreements and are only permitted to use your information for the purposes specified by us.

5. Security of Your Information

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. We use industry-standard security practices, including encryption, to safeguard your information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee its absolute security.

6. Your Rights

You have the right to:

- Access Your Information: Request access to the personal information we hold about you.

- Update Your Information: Request corrections to your personal information if it is inaccurate or incomplete.

- Opt-Out of Communications: Unsubscribe from our mailing list or request that we stop contacting you for marketing purposes.

7. Changes to This Policy

We may update this Donor Privacy Policy from time to time. Any changes will be posted on our website, and we encourage you to review this policy periodically to stay informed about how we are protecting your information.

8. Contact Us

If you have any questions, concerns, or requests regarding this Donor Privacy Policy or our privacy practices, please contact us at:

Razzberry's Tech Services Inc. 17 Leger Ave St. Thomas, ON N5R5M8 <u>info@razzberrys.ca</u> 226-377-6343